**Cold Weather Community Response Plan**

**November 1, 2021 to March 31, 2022**

www.coldweathernashville.com

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | **Population Served** |  | **November** | **December** | **January** | **February** | **March** |
| **Night Shelter** | | | | | | | | |
| Room In The Inn  705 Drexel Street  615-251-7019 | | Adult Men  Nov. 1- Mar 31 |  | **Room In The Inn** works with congregations to provide shelter beds each night.  Information sessions offered on a regular basis at Room In The Inn's Day Center for shelter orientation and eligibility.  Participating congregations are hosting at a limited capacity due to Covid-19.  **Daytime Services** are available Monday - Friday, 6am - 2pm and Saturday - Sunday, 6am - 8am  Services include access to showers, laundry, meal programs and resource navigation. | | | | |
| **Nashville Rescue Mission**  Men’s Guest Services:  639 Lafayette Street  615-255-2475  Women’s Guest Services: TEMPORARILY MOVED TO MEN’S CAMPUS FOR REBUILDING  615-312-1574 | | **Year-round:**  Single men (18+), single women (18+), women with children, and guests with dogs are accommodated on a limited basis until more appropriate alternatives can be identified |  | **November 1, 2021 – March 31, 2022: Cold Weather Protocol**  **COVID Policy Guidelines,** updated in August 2021**:**   * Guests are not required to test for the COVID virus before coming in - but must submit a negative COVID test if their temperature is higher than 99 or if they are not feeling well. We will assist guests in getting their test taken. * Bed tickets are assigned weekly, instead of daily, and all guests are required to meet with a case manager for a general health and wellness assessment once a week to renew bed tickets. * Special accommodations are made where possible for late workers, lower bunks, respite care and youth. * Guests are required to have their temperature taken every time they enter NRM buildings.   **Check-in at the Mission’s Guest Services by 6:30 pm:**  Any late drop offs from canvassing, please call ahead to announce how many people are expected, and to check suspension status if necessary.  (Men’s Guest Services: 615-255-2475; Women’s Guest Services: 615-312-1574)  **Late Workers:** Workers with proof of employment may check-in late night or after hours if they meet the following criteria.   * Late workers must meet with a case manager to get a bed assignment in the Late Workers dorm - so their bed is not given away when/if they miss roll call. * Requires proof of work (ie: check stub, new hire letter, schedule, etc.) and a special Late Workers bed ticket assigned by case management. * Abuse of this policy, such as coming in all hours, drunk or high, will cause you to lose your Late Workers Dorm privileges.     **Suspension (Bar) Status:**   * Suspension status will be lifted for ***non-violent offenses*** during this cold weather season. * Nashville Rescue Mission reserves the right to suspend or deny a guest that repeatedly causes disruption to the community. * Call 615-255-2475 (Men) or 615-312-1574 (Women) to check if your barred status is lifted. * Nashville Rescue Mission will coordinate with Room In The Inn if a guest is still suspended from receiving shelter for that night. * ***Violent behavior cannot be tolerated to honor the safety of all guests.***   **Guests with dogs** may come to the Mission for accommodations.   * Observation of 6:30pm check-in time is required, as it becomes more difficult to coordinate pets after hours. * Dogs must stay in a kennel (provided for you) at all times while in the building, and; * Guest must take good care of pet (ie: take the dog out to the bathroom on a leash, provide clean water and feed them regularly.) * The dog will not be allowed to stay if it has any history of aggressive behavior or biting.   **Storage Safety:**   * Guests are not allowed to bring their belongings into the dormitories because of space limitations, with the exception of night clothes, hygiene items, toothpaste/toothbrush, medications. * A case manager will arrange for you to have a storage space to lock up your belongings for either short- or long-term. * If a guest comes in for meals or day services only or has not yet been assigned a locker and has a bag of belongings - they may leave collateral for a small temporary day storage locker.   **Day Services Only:**   * Guests are not required to test for the COVID virus before coming to receive day services (ie: meals, hygiene, showers, clothing, etc.) but we do require all guests who entering our building for day services only to show **proof of vaccination**. This is because we do not get the benefit of having a case management meeting and wellness check with these guests. We will assist guests in getting their vaccination. * If the guest does not have proof of vaccination, then we will still be happy to serve them without them entering the building (ie: sack lunches, clothing, hygiene kit, etc.)   **Sex Offender Registrants:**  Guests who are currently on the TBI or National Sex Offender Registry list are not currently allowed to stay at Nashville Rescue Mission because of the children residing on our campus. | | | | |
| Launch Pad | | Youth 18-24 |  | Nov. 1-March 31: Due to COVID-19, Launch Pad is housing LGBTQ+ guests 18 to 24 years old, at [Location].  In cold weather emergencies, Launch Pad will check with motel staff to determine the number of additional available rooms, and communicate that number to the Cold Weather Response team.  **Please do not bring youth directly to the motel without contacting us first at 615-375-6274 to confirm available space.**  Unaccompanied youth ages 13 to 17 should call the Oasis Center hotline at 615-327-4455 (24/7). | | | | |
| The Salvation Army | | Rapid Re-Housing for Families and Individuals |  | Not an emergency shelter.  The Salvation Army is accessible year-round for individual men, women and families through Nashville’s Coordinated Entry process.  Families with minor children can call the Coordinated Entry intake line at 615-862-6444 at Metro Social Services, Mon-Fri, 8 am – 4 pm | | | | |
| Safe Haven Family Shelter | | Families with minors experiencing homelessness |  | The Safe Haven Family Shelter is accessible year-round for families through Nashville’s Coordinated Entry process.  Families with minor children can call the Coordinated Entry intake line at 615-862-6444 at Metro Social Services, Mon-Fri, 8 am – 4 pm | | | | |
|  | |  |  |  | | | | |
| **Overflow Shelter** | |  |  |  | | | | |
| Metro government | |  |  | When temperatures reach 28 degrees Fahrenheit based on an official local forecast by the National Weather Service, Metro will activate its overflow cold weather shelter and admit unsheltered individuals to fill gaps in the local shelter system.  Who: Single men, women, couples, young adults, people on the registry, people with pets.  Where: 3230 Brick Church Pike.  When: 28 degrees Fahrenheit – as announced by 9 am each day on [www.coldweathernashville.com](http://www.coldweathernashville.com) and on the information line at 615-862-6391  Times open: 7 pm to 7 am  Capacity: 175 people  Access to long-term shelter available. Information about the COVID testing protocol and social distancing shelter protocol will be provided to people at the Cold Weather Overflow Shelter.  The detailed Metro plan is available online at [www.coldweathernashville.com](http://www.coldweathernashville.com) | | | | |
|  |  | | | | | | | |
| **Day Shelter** | | | | | | | | |
| Room In The Inn | | Men, women, couples |  | Daytime Services are available Monday - Friday, 6am - 2pm and Saturday - Sunday, 6am - 8am  Services include access to showers, laundry, meal programs and resource navigation. | | | | |
| Nashville Rescue Mission | |  |  |  | During the cold winter weather, people are invited to sit indoors to stay out of the elements **if they have proof of vaccination**.  All of the community values shown above in Overnight Shelter also apply to the Day Shelter. | | |  |
| Community Care Fellowship  511 South 8th Street, 37206 | | Men, women, couples |  | East Nashville (Ken & Carol’s): Open Monday through Friday, 9am to 3pm  Services offered: Breakfast, Lunch, Showers, Laundry, Hygiene Products, Clothes, Mail services, Career counseling, Pastoral Counseling, and referrals to community partners.  Madison (Showers of Blessing @ City Road Chapel UMC): Open Monday & Wednesday, 9am to 1pm  Services offered: Showers, Laundry, Snack Bags, Hygiene Products, bus Passes, Pastoral Counseling, and referrals to community partners. | | | | |
|  | |  |  |  |  |  |  |  |
| **Outreach/Canvassing** | | | | | | | | |
| Open Table Nashville | |  |  | Daytime canvassing to do supply drops, wellness checks, and provide information on accessing evening shelter sites. Due to the COVID pandemic, night canvassing may be more limited this year. | | | | |
| Nashville Rescue Mission | |  |  |  | When temperatures are below freezing, Cold Patrol will go out starting at 3 pm, with a second shift starting at 6:45 pm to check on people and provide transportation to the Nashville Rescue Mission. | | |  |
|  | |  |  |  |  |  |  |  |
| **Transportation** | | | | | | | | |
| NEW HUB and SPOKE Transportation plan.    WeGo Public Transit | | On nights when Metro Cold Weather plan is activated, Bus 23B will be free from WeGo Central to 3230 Brick Church Pk from 7PM-11PM.  350 cold weather cards activated as temps reach 32 degrees Fahrenheit and below |  | The transportation plan relies on WeGo/MTA, canvassers and outreach workers, and contract shuttle providers. It works as follows:  **Downtown:** Canvassers and outreach workers downtown can direct individuals on the street to WeGo Central.[[1]](#footnote-1) These individuals can then take the #23B bus to the cold weather shelter at 3230 Brick Church Pike. On evenings when the cold weather shelter is open, individuals who cannot pay the bus fare for the #23B bus originating at WeGo Central will still be allowed to ride. Individuals staying at the cold weather shelter can get free bus passes the next morning to return downtown. This system also makes accommodations for persons with pets and other special needs. Outreach workers can write 23B on individuals arms with sharpee to avoid confusion of bus lines.  **Other Areas:** Canvassers and outreach workers can help individuals on the street or in encampments to get to designated pick up locations across West, South, and East Nashville. A free shuttle will arrive at these locations and scheduled times to transport individuals to WeGo Central or the shelter (see schedule below). These individuals can then take the #23B bus to the cold weather shelter at 3230 Brick Church Pike.  ***Note:*** *The locations and times above may change. Call 615-862-6391 to get updated information.*  **Other Areas:** A free shuttle will stop at:   |  |  |  |  | | --- | --- | --- | --- | | **Pick-up Location** | **Address** | **Pick-up Time #1** | **Pick-up Time #2** | | *West* | | | | | **Brookmeade Park** | 7002 Charlotte Pike | 6:00 pm | 9:45 pm | | **Shoney’s** | 365 White Bridge Rd | 6:30 pm | 10:15 pm | | *East & Downtown* | | | | | **Holy Name Cath. Church** | 521 Woodland St S. | 7:00 pm | 10:45 pm | | **WeGo Central** (for people with pets; others take #23B bus) | 400 Charlotte Pike  (next to Dunkin Donuts) | 7:20 pm | 9:50 pm | | *South* | | | | | **Southeast Library Branch** | 5260 Hickory Hollow Pkwy, Antioch | 6:00 pm | 8:30 PM | | **Walmart @ South. Hills** | 4040 Nolensville Pike | 6:30 pm | 9:00 pm | | **Dollar General Market** | 301 East Thompson Ln | 7:00 pm | 9:30 pm | | *Madison* | | | | | **Walmart @ Rivergate** | 2232 Gallatin Pike N. | 8:00 pm | 11:30 pm | | **City Road Chapel United Methodist Church** | 701 Gallatin Pike S. | 8:30 pm | 11:45 pm |   From Nov. 1-March 31, WeGo Public Transit makes up to 350 Cold Weather bus cards (to be used when temperatures drop to 32 degrees Fahrenheit and below) available to community outreach workers who are trained by the Metro Homeless Impact Division as housing navigators. **It is up to the discretion of the housing navigators** to identify the most vulnerable people in need of these cold weather cards.  These 350 cards are in addition to the nearly 500 annual bus cards that housing navigators currently utilize with people experiencing long-term homelessness as they work toward housing.  With the 350 Cold Weather Cards, a total of 850 bus cards are available to assist people accessing shelters during Nov. 1-March 31.  **Individuals who drive may also self-park at shelter.** | | | | |
|  |  | | | | | | | |

1. WeGo Central is located at 400 Dr. Martin L. King, Jr. Boulevard (formerly Charlotte Avenue). [↑](#footnote-ref-1)