

## Cold Weather Community Response Plan

**November 1, 2019 to March 31, 2020**

www.coldweathernashville.com

	Population Served	November	December	January	February	March
<b>Night Shelter</b>						
Room In The Inn 705 Drexel Street 615-251-7019	Men, women, some families: Nov. 1- March 31	<p><b>From Nov. 1-March 31</b>, the <b>Room In The Inn</b> program works with close to 200 congregations to open 150-250 shelter beds each night.</p> <p><b>Men:</b> Mon-Sat: Be at Room In The Inn at 5:30 pm Sun: Be at Room In The Inn at 5:15 pm</p> <p><b>Women:</b> Mon-Fri: Be at Room In The Inn at 11:30 am (Due to limited space, women's draw is at 11:30 am on Monday through Friday. On Saturday and Sunday, tickets for women are drawn for on Friday.)</p> <p><b>Families:</b> Mon-Sun: Call Room In The Inn ahead of time 615-251-7019 after hours. (During business hours, families with minor children should call Metro Social Services at 615-862-6444). Winter Shelter Help Desk opens at 3:30pm, 7 days per week, with a staff member available to answer questions.</p> <p>Room In The Inn works directly with Metro Police for late night drop offs at the Guest House.</p> <p>Room In The Inn will work to provide additional beds to Metro Police for individuals encountered in need.</p>				

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<p>Nashville Rescue Mission</p> <p>Men’s Guest Services: 639 Lafayette Street 615-255-2475</p> <p>Women’s Guest Services: 1716 Rosa L Parks Blvd, 615-312-1574</p>	<p><b>Year-round:</b> Single men, single women, women with children, people with service dogs (limited basis until alternatives can be identified)</p> <p>December 2019 through February 2020: People with pets will be accommodated in addition to the year-round population</p>	<p><b>December 1, 2019 – February 29, 2020: Cold Weather Protocol.</b> <b>People with pets will be accommodated but need to follow the pet guidelines described below:</b></p> <ul style="list-style-type: none"> <li>• Single men go to 639 Lafayette Street</li> <li>• Single women (with or without children) go to 1716 Rosa L Parks Blvd.</li> </ul> <p><b>Check-in at the Mission’s Guest Services by 7 pm.</b> Any late drop offs from canvassing, please call ahead to announce how many people are expected, and to check bar status if necessary. A warm handshake upon drop-off is preferred, in case a guest decides not to stay. (Men’s Guest Services: 615-255-2475; Women’s Guest Services: 615-312-1574)</p> <p><b>Late Workers:</b> Workers with proof of employment may check-in late night or after hours.</p> <ul style="list-style-type: none"> <li>• Late workers must meet with a case manager the following day to get a bed assignment in Late Workers dorm - so their bed is not given away when/if you miss roll call.</li> <li>• Requires proof of work (ie: check stub, new hire letter, schedule, etc.)</li> <li>• Abuse of this policy, such as coming in all hours, drunk or high, will cause you to lose your Late Dorm privileges.</li> </ul> <p><b>Bar Status:</b> Bar status will be lifted for <i>non-violent offenses</i> during this cold weather season, unless there are perpetual repeat offenses. NRM reserves the right to make changes to this policy if a guest repeatedly causes disruption to the community. Call 615-255-2475 to check if your barred status is lifted. Nashville Rescue Mission will coordinate with Room In The Inn if a guest is still barred from receiving shelter for that night. <b><i>Violent behavior cannot be tolerated to honor the safety of all guests.</i></b></p> <p><b>Guests with dogs:</b> People with dogs may go to the appropriate (men’s or women’s) campus. Observation of 7pm check-in time is appreciated, as it becomes more difficult to coordinate after hours.</p> <ul style="list-style-type: none"> <li>• Dogs must stay in a kennel (provided for you) at all times while in the building, and;</li> <li>• Guest must take good care of pet (ie: take the dog out to the bathroom on a leash, provide clean water and feed them regularly.)</li> <li>• The dog must not have any history of aggressive behavior or biting.</li> </ul>				
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		<p><b>Storage Safety:</b></p> <ul style="list-style-type: none"> <li>• Guests are not allowed to bring their belongings into the dormitories because of space limitations, with the exception of night clothes, hygiene items, toothpaste/toothbrush, medications, etc.</li> <li>• A case manager will arrange for you to have a storage space to lock up your belongings overnight.</li> <li>• If a guest comes in for meals only or has not yet been assigned a locker and has a bag of belongings on them - they will not be allowed to take those belongings into the dining room, for safety reasons.</li> <li>• Guests may ask the Guest Services Welcome Desk to tag their bag and store it during meal times in a locked office but pick up times will vary depending on staffing availability after meals.</li> </ul>				
Launch Pad	Youth 18-24	<p>Doors at LaunchPad open at 8 pm – Reservations need to be made online on the day of the shelter night at <a href="http://www.nashvillelaunchpad.com/guest-reservations">www.nashvillelaunchpad.com/guest-reservations</a>. When capacity is reached, youth ages 18-24 will have to go to the Nashville Rescue Mission or other shelters. Capacity during nights above 32 degrees Fahrenheit is 20 youth. When it gets colder that capacity will increase and is determined based on the location and staff availability.</p> <p>Youth shelter locations:  Sunday – West End United Methodist Church, 2200 West End Ave, 37203  Monday – City Road United Methodist Church, 701 Gallatin Pike South, Madison, 37115  Tuesday – City Road United Methodist Church, 701 Gallatin Pike South, Madison, 37115  Wednesday – Ray of Hope Community Church, 2311 Murfreesboro Pike, Nashville, TN 37217  Thursdays – City Road United Methodist Church, 701 Gallatin Pike South, Madison, 37115  Friday – Connection United Methodist Church (formerly Andrew Price Memorial UMC), 2846 Lebanon Pike, Nashville, TN 37214</p> <p>Unaccompanied youth ages 13 to 17 should call the Oasis Center hotline at 615-327-455 (24/7). Any youth ages 13-17 who is a runaway or experiences homelessness can come or be brought to the Youth Shelter, at Oasis Center, 1704 Charlotte Ave, 37203 for safety planning.</p>				
Salvation Army	Rapid Re-Housing for	<p>The Salvation Army is accessible year-round for individual men, women and families through Nashville’s Coordinated Entry process.</p>				

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	Families and Individuals	Families with minor children can call the Coordinated Entry intake line at 615-862-6444 at Metro Social Services, Mon-Fri, 8 am – 4 pm				
Safe Haven Family Shelter	Families with minors experiencing homelessness	The Safe Haven Family Shelter is accessible year-round for families through Nashville’s Coordinated Entry process. Families with minor children can call the Coordinated Entry intake line at 615-862-6444 at Metro Social Services, Mon-Fri, 8 am – 4 pm				
<b>Overflow Shelter</b>						
Metro government		When temperatures reach 28 degrees Fahrenheit based on an official local forecast by the National Weather Service, Metro will activate its overflow cold weather shelter and admit unsheltered individuals and families when primary community shelters have reached capacity.  More information on how to access the overflow shelter is forthcoming.				
<b>Day Shelter</b>						
Room In The Inn	Men, women, couples	Day Center hours: Monday through Sunday 6 am-4 pm				
Nashville Rescue Mission			During the cold winter weather, people are invited to sit indoors to stay out of the elements.  All of the community values shown above in Overnight Shelter also apply to the Day Shelter.			
Community Care Fellowship 511 South 8 <sup>th</sup> Street, 37206	Men, women, couples	Open Monday-Friday, 9 am to 3 pm  Services offered: meals, showers, laundry, hygiene products, clothes closet, career counseling and connection, overall counseling, and referrals to community providers.				
<b>Outreach/Canvassing</b>						
Open Table Nashville		<b>Street canvassing with volunteers to do wellness checks and help people get to shelters.</b>				
Nashville Rescue Mission			When temperatures are below freezing, Cold Patrol will go out starting at 3 pm, with a second shift starting at 6:45 pm to check on people and provide transportation to the mission.			

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Transportation						
WeGo Public Transit	350 cold weather cards activated as temps reach 32 degrees Fahrenheit and below	<p>From Nov. 1-March 31, WeGo Public Transit makes up to 350 Cold Weather bus cards (to be used when temperatures drop to 32 degrees Fahrenheit and below) available to community outreach workers who are trained by the Metro Homeless Impact Division as housing navigators. <b>It is up to the discretion of the housing navigators</b> to identify the most vulnerable people in need of these cold weather cards.</p> <p>These 350 cards are in addition to the nearly 500 annual bus cards that housing navigators currently utilize with people experiencing long-term homelessness as they work toward housing. With the 350 Cold Weather Cards, a total of 850 bus cards are available to assist people accessing shelters during Nov. 1-March 31.</p>				
Volunteer groups		<p>Volunteer groups that provide transportation through canvassing should ensure people have a way to get back to their location in the morning. Please coordinate with canvassing and outreach groups ahead of time.</p> <p>In addition, to serve people more effectively and in a trauma-informed way, please, call the Nashville Rescue Mission ahead of time when you drop off people after 7 pm (see above).</p>				