

Cold Weather Community Response Plan

November 1, 2020 to March 31, 2021

www.coldweathernashville.com

	Population Served	November	December	January	February	March
Night Shelter						
Room In The Inn 705 Drexel Street 615-251-7019	Adult Men Nov. 1- Mar 31	<p>Room In The Inn works with congregations to open shelter beds each night. Due to the COVID-19 pandemic, a limited number of congregations will be participating in the Room In The Inn program this season.</p> <p>Room In The Inn will work directly with men through its Day Center to provide access to available beds.</p>				
<p>Nashville Rescue Mission</p> <p>Men's Guest Services: 639 Lafayette Street 615-255-2475</p> <p>Women's Guest Services: 1716 Rosa L Parks Blvd, 615-312-1574</p>	<p>Year-round: Single men, single women, women with children, people with service dogs (limited basis until alternatives can be identified)</p> <p>December 2020 through March 2021: People with pets will be accommodated in addition to the year-round population</p>	<p>November 1, 2020 – March 31, 2021: Cold Weather Protocol</p> <p>COVID Policy Guidelines, implemented in March 2020:</p> <ul style="list-style-type: none"> • All NRM guests must comply with Mayor Cooper's Safer at Home order (SAH). As such, until the SAH is lifted completely, we require all guests to limit their activities to essential services only and we issue 2-3 hour pass assignments and sign-in/out during this period in order to limit exposure. • Guests must submit a negative COVID test within one week. We will assist guests in getting their test taken. • Bed tickets are assigned weekly, instead of daily, and all guests are required to meet with a case manager for a general health and wellness assessment. • Guests are required to have their temperature taken every time they enter NRM buildings. <p>Check-in at the Mission's Guest Services by 7 pm: Any late drop offs from canvassing, please call ahead to announce how many people are expected, and to check bar status if necessary. (Men's Guest Services: 615-255-2475; Women's Guest Services: 615-312-1574)</p>				

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		<p>Late Workers: Workers with proof of employment may check-in late night or after hours.</p> <ul style="list-style-type: none"> • Late workers must meet with a case manager to get a bed assignment in Late Workers dorm - so their bed is not given away when/if you miss roll call. • Requires proof of work (i.e.: check stub, new hire letter, schedule, etc.) • Abuse of this policy, such as coming in all hours, drunk or high, will cause you to lose your Late Dorm privileges. <p>Bar Status: Bar status will be lifted for <i>non-violent offenses</i> during this cold weather season. NRM reserves the right to deny a guest that repeatedly causes disruption to the community. Call 615-255-2475 to check if your barred status is lifted. Nashville Rescue Mission will coordinate with Room In The Inn if a guest is still barred from receiving shelter for that night. <i>Violent behavior cannot be tolerated to honor the safety of all guests.</i></p> <p>Guests with dogs may go to the appropriate (men’s or women’s) campus. Observation of 7pm check-in time is required, as it becomes more difficult to coordinate pets after hours.</p> <ul style="list-style-type: none"> • Dogs must stay in a kennel (provided for you) at all times while in the building, and; • Guest must take good care of pet (i.e.: take the dog out to the bathroom on a leash, provide clean water and feed them regularly.) • The dog will not be allowed to stay if it has any history of aggressive behavior or biting. <p>Storage Safety:</p> <ul style="list-style-type: none"> • Guests are not allowed to bring their belongings into the dormitories because of space limitations, with the exception of night clothes, hygiene items, toothpaste/toothbrush, medications. • A case manager will arrange for you to have a storage space to lock up your belongings overnight. • If a guest comes in for meals only or has not yet been assigned a locker and has a bag of belongings - they will not be allowed to take those belongings into the dining room, for safety reasons. • Guests may ask the Guest Services Welcome Desk to tag their bag and store it during mealtimes in a locked office. 				
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Launch Pad	Youth 18-24	<p>Nov. 1-March 31: Due to COVID-19, Launch Pad is housing our guests, who must be 18 to 24 years old, at the Extended Stay America, 2525 Elm Hill Pike.</p> <p>In cold weather emergencies, Launch Pad will check with motel staff to determine the number of additional available rooms, and communicate that number to the Cold Weather Response team. <u>Please do not bring youth directly to the motel without contacting us first at 615-375-6274 to confirm available space.</u></p> <p>Unaccompanied youth ages 13 to 17 should call the Oasis Center hotline at 615-327-4455 (24/7).</p>				
The Salvation Army	Rapid Re-Housing for Families and Individuals	<p>Not an emergency shelter.</p> <p>The Salvation Army is accessible year-round for individual men, women and families through Nashville’s Coordinated Entry process.</p> <p>Families with minor children can call the Coordinated Entry intake line at 615-862-6444 at Metro Social Services, Mon-Fri, 8 am – 4 pm</p>				
Safe Haven Family Shelter	Families with minors experiencing homelessness	<p>The Safe Haven Family Shelter is accessible year-round for families through Nashville’s Coordinated Entry process.</p> <p>Families with minor children can call the Coordinated Entry intake line at 615-862-6444 at Metro Social Services, Mon-Fri, 8 am – 4 pm</p>				
Overflow Shelter						
Metro government		<p>When temperatures reach 28 degrees Fahrenheit based on an official local forecast by the National Weather Service, Metro will activate its overflow cold weather shelter and admit unsheltered individuals to fill gaps in the local shelter system.</p> <p>Who: Single men, women, couples, young adults, people with pets. Where: Fairgrounds, 500 Wedgewood Ave., 37203 When: 28 degrees Fahrenheit – as announced by 9 am each day on www.coldweathernashville.com and on the information line at 615-862-6391 Times open: 7 pm to 7 am Capacity: 250-300 people Access to long-term shelter available. Information about the COVID testing protocol and social distancing shelter protocol will be provided to people at the Cold Weather Overflow Shelter.</p> <p>The detailed Metro plan is available online at www.coldweathernashville.com</p>				

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Day Shelter						
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Room In The Inn	Men, women, couples	Day Center hours: Monday through Sunday 6 am-2 pm				
Nashville Rescue Mission			During the cold winter weather, people are invited to sit indoors to stay out of the elements.			
			All of the community values shown above in Overnight Shelter also apply to the Day Shelter.			
Community Care Fellowship 511 South 8 th Street, 37206	Men, women, couples	<p><u>East Nashville</u> (Ken & Carol's): Open Monday through Friday, 9am to 3pm Services offered: Breakfast, Lunch, Showers, Laundry, Hygiene Products, Clothes, Mail services, Career counseling, Pastoral Counseling, and referrals to community partners.</p> <p><u>Madison</u> (Showers of Blessing @ City Road Chapel UMC): Open Monday & Wednesday, 9am to 1pm Services offered: Showers, Laundry, Snack Bags, Hygiene Products, bus Passes, Pastoral Counseling, and referrals to community partners.</p>				

Outreach/Canvassing						
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Open Table Nashville		Daytime canvassing to do supply drops, wellness checks, and provide information on accessing evening shelter sites. Due to the COVID pandemic, evening canvassing beginning at 7:00 p.m. will be focused on the downtown area and coordinated pick-up spots will be utilized in outlying areas. For more information, please email info@opentablenashville.org or call 615-415-0141.				
Nashville Rescue Mission			When temperatures are below freezing, Cold Patrol will go out starting at 3 pm, with a second shift starting at 6:45 pm to check on people and provide transportation to the Nashville Rescue Mission.			

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Transportation						
WeGo Public Transit	350 cold weather cards activated as temps reach 32 degrees Fahrenheit and below	<p>From Nov. 1-March 31, WeGo Public Transit makes up to 350 Cold Weather bus cards (to be used when temperatures drop to 32 degrees Fahrenheit and below) available to community outreach workers who are trained by the Metro Homeless Impact Division as housing navigators. It is up to the discretion of the housing navigators to identify the most vulnerable people in need of these cold weather cards.</p> <p>These 350 cards are in addition to the nearly 500 annual bus cards that housing navigators currently utilize with people experiencing long-term homelessness as they work toward housing. With the 350 Cold Weather Cards, a total of 850 bus cards are available to assist people accessing shelters during Nov. 1-March 31.</p>				